

14 November 2016.

Dear Councillor,

A meeting of the **SCRUTINY COMMITTEE FOR CUSTOMER SERVICES AND SERVICE DELIVERY** will be held in the **Council Chamber** at these offices on **TUESDAY, 22 NOVEMBER 2016 at 7.00 p.m.**, when your attendance is requested.

Yours sincerely,

KATHRYN HALL

Chief Executive.

A G E N D A

1. Election of Chairman.
2. Appointment of Vice-Chairman.
3. To note Substitutes in Accordance with Council Procedure Rule 4 - Substitutes at Meetings of Committees etc.
4. To receive apologies for absence.
5. To receive Declaration of Interests from Members in respect of any matter on the Agenda.
6. To confirm the Minutes of the meeting of the Committee held on 11 October 2016. **3 - 7**
7. To consider any items that the Chairman agrees to take as urgent business.
8. Digital Programme 2017/18. **8 - 19**
9. Leisure Management Contract – Year Two Report. **20 - 29**
10. Scrutiny Committee for Customer Service and Service Delivery Work Programme 2016/17. **30**
11. Questions pursuant to Council Procedure Rule 10 due notice of which has been given.

Working together for a better Mid Sussex



To: **Members of the Scrutiny Committee for Leisure and Community** - Councillors M. Belsey, Bennett, Boutrup, Bradbury, Catharine, Ellis, Holden, A. Jones, King, Anthea Lea, Martin, Mundin, Page, Reed, Sweatman.

Requesting Members – Councillors Marsh, Matthews, Moore, Thomas-Atkin and Webster.